

Leverage SolarWinds to Win More Continuous Diagnostics and Mitigation (CDM) Task Orders

SOLARWINDS OVERVIEW

SolarWinds provides powerful and affordable IT management and monitoring software to nearly every civilian agency, DoD branch, and intelligence agency. We strive to eliminate the complexity that IT pros have been forced to accept from traditional enterprise software vendors. SolarWinds delivers on this commitment with unexpected simplicity through products that are easy to use and maintain, while providing the power to address any IT management problem on any scale.

SolarWinds has a broad range of products available on the <u>DHS CDM APL</u>. Our offering has undergone thorough technical capability reviews to help ensure the products meet the functional areas of the CDM program, and the standards required for government-wide implementation.

SolarWinds Federal has dedicated resources to support prime contract holders in leveraging our tools to win more CDM task orders.

SOLARWINDS® SOLUTIONS

- » Network Management— Network performance management software that provides the power to monitor and manage your network.
- » Systems Management— Systems performance management software that offers the ability to monitor and manage your application infrastructure.
- » IT Security— Powerful, affordable, and easy-to-use solutions to help secure your IT infrastructure.
- » IT Help Desk & Remote Support— Simplify help desk ticketing, IT asset management, and end-user support.

HOW DO SOLARWINDS PRODUCTS MAP TO THE CDM TOOL FUNCTIONAL AREAS (TFAS)?

TECHNICAL FUNCTIONAL AREAS	SOLARWINDS PRODUCTS	
PHASE 1: IDENTIFY WHAT IS ON THE NETWORK		
Hardware Asset Management	Network Configuration Manager, Web Help Desk®, Server & Application Monitor, Network Performance Monitor	
Software Asset Management	Network Configuration Manager, Web Help Desk, Server & Application Monitor	
Configuration Settings Management	Network Configuration Manager	
Vulnerability Management	Patch Manager, Network Configuration Manager, Network Configuration Manager Connector	
PHASE 2: IDENTIFY WHO IS ON THE NETWORK		
Access Control Management	IP Address Manager, User Device Tracker	
PHASE 3: IDENTIFY WHAT IS HAPPENING ON THE NETWORK		
Plan for Events	Virtualization Manager, Log & Event Manager, Network Configuration Manager, Network Performance Monitor	
Respond to Events	Network Configuration Manager, Log & Event Manager	
Generic Audit/Monitoring	Network Performance Monitor, Server & Application Monitor, Virtualization Manager, Storage Resource Monitor, Web Performance Monitor, Log & Event Manager, Kiwi Syslog® Server, IP Address Manager, User Device Tracker	
Quality Management	Network Performance Monitor	
Risk Management	Log & Event Manager, Network Configuration Manager	



SCALABILITY AND INTEROPERABILITY

SolarWinds utilizes scalability engines, including Additional Polling Engines and Additional Web Servers, to extend the monitoring capacity of SolarWinds installations. The solution can be scaled to support a larger number of devices, and also to support geographically distributed environments. Our Enterprise Operations Console simplifies the management of large, distributed networks by providing a unified view into networks with up to 1,000,000 elements.

The SolarWinds platform includes a software development kit (SDK) and API to support integration and interoperability. The API is a REST/JSON web service that can be called from any environment. The SDK lets users leverage the API to retrieve and populate data in our database. The SDK also offers direct access to portions of our query language.

SOLARWINDS PRODUCT LICENSING OVERVIEW

SolarWinds utilizes perpetual licensing, which includes first-year maintenance. Client have to purchase annual maintenance after first year. Licensing is tiered based on the size of the environment. The following products are on the CDM BPA as of July 2016:

SOLARWINDS PRODUCT	LICENSING DETAILS
Dameware® Remote Support	Single installation license with optical server license management
Enterprise Operations Console	Single Installation licenses
IP Address Manager	Tiers based only on active addresses: Used, Reserved, Transient
Log & Event Manager	Tiers based on number of log source nodes; WS licensing also available
Network Configuration Manager	Tiers based on networking devices / nodes only
Network Packet Analysis	Tiers based on networking devices / nodes only
Network Packet Analysis	Tiers based on network elements; nodes, interfaces, and volumes
Network Performance Monitor	Tiers based on network elements; nodes, interfaces, and volumes
Patch Manager	Tiers based on number of systems
Server & Application Monitor	Tiers that account for nodes and component monitors
Storage Resource Monitor	Tiers based on number of physical disks
<u>User Device Tracker</u>	Tiers based on the total number of ports to be monitored
Web Help Desk	Per technician seat licensing; no client or other licensing required

CONTACT SOLARWINDS FEDERAL

We look forward to helping our partners leverage our solutions to win more CDM task orders. The following individuals can help coordinate our Federal Sales and Engineering Teams to support your efforts:

Adam Rosenbaum
Sr. Manager, Federal Programs & Channels
adam.rosenbaum@solarwinds.com
703 386 2656

Jenni Taylor
Federal Capture Manager & CDM Manager
jenni.taylor@solarwinds.com
703.386.2633

Learn more today at www.solarwinds.com/federal. For Federal Government pricing, you can also email federalsales@solarwinds.com, or call 877.946.3751.

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